

Code of Conduct for Parents and Carers

Note: Where we refer to 'parents' we mean parents and carers inclusively. The term 'children' or 'child' describes any person under the age of 18.

As a parent of a child taking part in Luna Acrobatics and Aerial Arts classes and events, we expect you to:

The Essentials

- make sure your child has the right kit for the session as well as enough food and drink
- try to make sure your child arrives to sessions on time and is picked up promptly; or let us know if you're running late, not staying for the session or if your child is going home with someone else or via an alternative method i.e. cycling
- we will need to know who the child is going home with or how they are getting home
- complete all consent, contact and medical forms and update us straight away if anything changes
- please respect that Luna is a space that is free from drugs, alcohol, tobacco, vapes and swearing – please do not drink, smoke or vape inside our venues at any show or training session
- maintain a good relationship with your child's coach and catch up with them as much as you can about your child's development
- talk to us if you have any concerns about any part of your child's involvement we want to hear from you
- do not to bring your child to training or a show when they are sick or contagious

Behaviour

- remember that children get a wide range of benefits from participating in sport, like making friends, getting exercise and developing skills. It's not all about wins and losses
- listen when your child says they don't want to do something your child's interest level should drive their training, not yours
- behave positively on the whilst supporting them in lessons or at shows please encourage them, say "Well done" and let your children know you're proud of what they're doing. You are also responsible for the guests you bring to Luna sessions and events
- leave the coaching to the coaches, we are qualified to teach them aerial and acrobatics in a positive way we have lesson plans already set out for each lesson, it can be distracting and dangerous for anyone other than coaches trying to get involved in the lesson
- think about how the way you and your guests react and behave effects not just your child but other children too lead by example when it comes to positive behaviour whilst at Luna; or let other parents take their cues from you
- do not enter the training space when lessons are on unless asked by the coaches please do not walk on the mats and training space in wet or dirty shoes, leave litter at Luna venues although we are mainly in the air, we like our spaces to be clean!
- use social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person talk to your child about embracing good
- etiquette and sportsmanship encourage your child to play by the rules
- ensure that your child understands their code of conduct



As a parent, we understand you have the right to:

- be assured that your child is safeguarded during their time with us
- see any of our policies and procedures at any time
- know who the Welfare Officer/ Safeguarding Lead responsible for your child is and have their contact details
- know what training and qualifications our coaches have
- be informed of problems or concerns relating to your child
- know what happens if there's an accident or injury, be informed if your child is injured and
- see records of any accidents
- have your consent sought for anything outside of our initial consent form photography
- have any concerns about any aspect of your child's welfare listened to and responded to

We expect all parents, carers and family members to follow the behaviours and requests set out in this code. If any parent, carer or family member behaves in a way which contradicts any of the points set out above, we'll address the problem straight away with the person(s) involved and aim to resolve the issue.

Persistent concerns or breaches may result in the person(s) being asked not to attend shows, events and training sessions if their attendance is considered a risk to the welfare and enjoyment of young participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave Luna Acrobatics and Aerial Arts permanently, which is something we never want to do.

By registering your child/ young person with Luna Acrobatics and Aerial Arts, you are confirming to abide by the above code of conduct.